

Ready2Roll

We would like to thank you for choosing us for your moving needs! Enclosed is a short, but detailed list of recommendations for you, as our customer, to make your move as smooth and efficient as possible. Below we will have a **SHORTHAND GUIDE** with a more in depth look at what should be considered when preparing for your move!

SHORTHAND GUIDE

Timing

- We are strictly a time based service. Please consider all items being moved in relation to the time it will take. We do not mind taking specific items if it helps maintain your budget.

Staging

- We will Assemble/Disassemble most items. However, this is something that can be done by the customer to save even more time and money.
- Move items as close as possible to doorways or exits that they will be moved through.
- Remove all items from your furniture being moved (clothes, jewelry, personal items, etc.).
- Label where each item will be placed; Especially if there's multiple drop-off locations.

Boxes/Totes

- Use variations of like-sized boxes (Small, Medium, Large, Extra Large); this will make it easier to pack in the truck.
- Label boxes with all that apply
 - Heavy
 - Fragile
 - Light
 - Location(Master Bedroom, Living Room, Basement Etc.)

Timing

We acknowledge that time is money; Our services are typically based on hourly rates, so the longer we are out the more you will end up paying. Our guys have a go-getter attitude and are happy to work as hard and as long as you need them to. With that being said, they will adapt to the customers' preferences during the move in order to make the move and your bill shorter.

Take for instance, if you're on a time crunch or a budget, you can always say, "Don't worry about the small stuff - we can get that. We just need you for the items too large for us to handle." Keep in mind also that smaller items (bags, cushions, small boxes, etc.) can also be used to fill empty spaces and pack the truck tighter, so sometimes it may not set you back much time-wise to grab those extra items.

Staging

The more prepared you are for your move, the smoother it will be for our guys to start moving upon their arrival. Clear and uncluttered paths are paramount. Having to move things in order to get to other items adds unnecessary time to the move.

In theory, you want as much as possible as close to the truck as you can get it. Eliminating trips up and down stairs can save you a lot of time. Stacking lighter items in the garage or in a room near the front door can save you a lot of time as well.

Labelling is also a great way to make moves more efficient, especially for moves with multiple drop-off locations. Color-coded post-it notes/stickers could let our guys know which items to pack first as to not waste time having to pull stuff off the truck to get to other stuff. Always coordinate with the driver/lead prior to loading if you have multiple unloads.

Another way to save time is to have certain items disassembled before our arrival, and reassemble them yourself. Bed frames, especially complex ones like Ikea brand frames, can take a while to disassemble/reassemble. We will usually have the necessary tools for it, but if you feel confident in your ability to do it, it will only save you time and money!

With that being said, we typically don't elect to assemble things that we did not disassemble ourselves, but, unless they're on a time crunch, our guys have great attitudes towards assembly if asked to do so (the exception to this is cribs, which is a high-risk and sensitive piece of furniture that we can not be liable for).

Nevertheless, our guys have absolutely no problem taking a little longer if you just want to sit back and relax while they grab it all. Just let us know what you want, and we will do our best to make you happy!

Care

Each move is unique. Some high-value items require special care, others just need things transported from A to B. Our guys are taught to improvise in each case. Take for instance, oftentimes you'll see them just pick things up and go without padding and wrapping them. This is because they're confident in their ability to transport said items to the truck safely without scratching them or surrounding walls or door frames. Those same items, more than likely, will be padded once it's on the truck. The reason we don't pad and wrap every item automatically before it comes out of the house is because, for one, many times those items can become more difficult to carry, and secondly, each item that gets wrapped takes precious minutes that will be added to your bill. If you have

an item that you would prefer taken special care of, you can always request it, and we will do it or give you a good reason why it shouldn't be done.

For example, a large, heavy, nice dresser coming from the 2nd floor. Depending on weight, turns, and moving abilities, the workers may decide that it would be best that the drawers be removed to make it as light as possible to carry down the stairs. Well, once the piece is on the truck, those drawers will be placed back into the dresser in order to save room. If the piece would be padded and shrink-wrapped prior to moving, the dresser would still maintain its initial weight and strain the workers in the process. Our crew would rather take 3 trips up and down the stairs to get the dresser and drawers, than spend that extra time wrapping the piece, and burn ourselves out with one trip. Ultimately, the same care is going to be taken with the piece as it will be padded on the truck.

Boxes/Totes

Any box or tote that we did not pack ourselves, we are not responsible for as far as damage to items within them. With that being said, our guys are taught to stack boxes properly, according to how they're labeled (e.g. heavy, solid boxes at the bottom; light, fragile boxes at the top).

When you are packing, we implore you to use packing paper or bubble wrap with fragile items and mark the boxes accordingly. Also use designated boxes for the type of items that will be inside them. For instance, books and canned goods can become incredibly heavy when compiling; Your best bet is to put them in 'Small' (12x12x16) boxes. Clothes on hangers should be hung in 'wardrobe' boxes to keep them from wrinkling. Dishes--especially higher end, fine china--should be wrapped in packing paper and stacked horizontally (on their sides) in special-made, thicker boxes called 'Dish Packs', and labelled properly to give our guys an idea of how it should be packed in the truck.

As far as labelling goes, we have no issue bringing boxes into specified locations as they're marked. However, in order to save time, many customers have a designated area in the garage or 1st floor where they can stack them just to get the truck unloaded as efficiently as possible. If you choose to have your boxes taken to specific locations throughout the house, it is best to have a quick walkthrough once they arrive and point out where other, larger furniture items will eventually go so as to not place boxes in the way so that they're not wasting time unnecessarily moving the boxes again.

Take for example, most bedrooms are built with a designated wall where a bed will most likely be, and across from that wall is typically a wall with a cable outlet where a dresser and television will go. If the room has windows, more than likely items will not be placed in front of them to not compromise your natural light. That might be your best bet for stacking boxes!

Another aspect many don't take into account is using similar box sizes. It is incredibly easier to stack boxes that are of like sizes in comparison to an assortment of different sized boxes. Some people prefer to go the cheaper route and use hand-me-down used boxes that they took home from work, and that's totally fine! But sometimes spending a few extra bucks to assure that they have many boxes of the same size will make the pack easier and more efficient.

During The Move

One way to save time and money is to minimize the amount of work done by moving some items yourself. Our guys have developed a great dynamic for moving, so be sure

to coordinate with the lead on the job so they can work around you. "Load gets the road" is an old movers motto; If I have something in my hands, let me go first - and vice versa!

We also have no problem bringing stuff to your vehicle for you; Just understand that we are not liable for items damaged during transit.

If you, however, would rather kick your feet up and watch our boys get after it, that's completely fine as well!

Thank you again for choosing Ready 2 Roll Moving. We look forward to helping you!

Respectfully,

R2R

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READY2ROLL MOVING, LLC